

## FINANCIAL ASSISTANCE AT WESTFIELDS

Westfields offers financial assistance. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in Westfields Financial Assistance Policy. To obtain a free copy of the Financial Assistance Policy and application form online, to request free copies by mail, or for help with the application process, please visit or contact Westfields as follows:

Website: [www.westfieldshospital.com](http://www.westfieldshospital.com)

Physical Location: Westfields Hospital & Clinic  
Patient Financial Services  
535 Hospital Road, New Richmond WI 54017

Phone: 715-243-2600 (Financial Specialists)  
715-243-2786 (Fax - Patient Financial Services)

**ELIGIBILITY:** Westfields calculates financial assistance based on patients' household income compared to what's called the Federal Poverty Line (FPL). Patients whose household income is less than 200% of FPL will receive the most generous discount. Above 200% of FPL, the level of financial assistance will depend on household income, family size, and the total hospital charges for care. Please refer to Westfields Financial Assistance Policy for more information. If a patient has received emergency or other medically necessary care at Westfields and is eligible for financial assistance, Westfields will not charge more than amounts generally billed to patients that have health insurance coverage.

**HOW TO APPLY:** To apply for financial assistance, patients must fill out an application form and return it to Westfields in person, by mail or by fax using the contact information above. Patients will be asked to provide documentation verifying income (such as a federal income tax return) and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance). Financial Specialists can be reached by phone at 715-243-2600. Please refer to Westfields Financial Assistance Policy for more information.

**TRANSLATIONS:** Translations of Westfields Financial Assistance Policy, application form, and plain language summary are available in certain languages according to the communities served by Westfields. For free translated copies, please visit Westfields website or request copies using the contact information above.